

## Gift Card FAQs

**1. Where can I purchase Aliante Casino+Hotel gift cards?**

You can purchase gift cards at the Rewards Center, the Hotel front desk, the gift shop or at any Aliante Casino+Hotel owned restaurant. Please look for the signs indicating that gift cards are for sale.

**2. Can gift cards be purchased in any denomination?**

The minimum for a gift card purchase is \$5 with no maximum.

**3. Where can I use my Aliante gift card?**

You can redeem at any Aliante Casino+Hotel restaurant or bar, the spa, gift shop, Nathan's, Access Showroom, Starbucks, Aliante hotel and pool. Please look for the signs posted at those outlets.

**4. Can I purchase gift cards using my player club points?**

You may use your points to purchase gift cards. Points will be redeemed at 1,000 = \$1 with the minimum being \$5 or 5,000 points with no maximum. To redeem points please visit the Rewards Center.

**5. Can gift cards be reloaded?**

Our gift cards can be reloaded at any time by visiting any outlet that sells gift cards.

**6. How can I check the balance remaining on my gift card?**

For card balance and inquiries please visit any Aliante owned outlet or call 1-877-477-7627.

**7. What happens if I lose my gift card?**

Aliante Casino + Hotel will not be responsible for lost, stolen or damaged cards, or any unauthorized card use.

**8. Will TGI Friday's, Capriotti's, Panda Express, Johnny Rocket's, Rubio's, Dairy Queen, or Regal Cinemas accept Aliante gift cards?**

Our gift cards cannot be purchased, or redeemed, at these outlets.

**9. Are gift cards redeemable for cash?**

No. Gift Cards are non-refundable and the unused value cannot be redeemed for cash, or player club points.

**10. Will gift cards expire?**

Our gift cards will not expire. However, after twelve (12) months and continuing monthly thereafter (until the remaining balance on the card reaches zero), there will be an account maintenance fee of ten dollars (\$10) per month.